

Lake of the Woods & Greenwoods requires that families use CampMeds Inc, a pre-packaged medication program to dispense and package ALL medication.

### ALL FAMILIES ARE REQUIRED TO USE CAMPMEDS FOR:

ALL PRESCRIPTION MEDICATION (both daily & "as-needed")

ALL NON-PRESCRIPTION MEDICATION such as allergy medication (both daily and "as- needed"). Melt tabs must also be ordered through CampMeds.

ALL VITAMINS (we do NOT accept or distribute Gummy vitamins/medications).

If your child takes any of the medications listed above, you are required to register with CampMeds. All medication will be dispensed and individually packaged in sealed packets labeled with your child's name, medicine, dosage, date and time to be given. Our system ensures that each camper receives their correct medicine at the right time of day. All medication will be shipped to camp prior to your child's arrival, and we will let you know that we have received the medications.

## THE ONLY MEDICATIONS THAT <u>DO NOT</u> NEED TO BE FILLED THROUGH CAMPMEDS ARE:

Accutane

**Birth Control Pills** 

Refrigerated Medications

Injections (Growth hormones, insulin, Epipens, Auvi-Q)

\*If your child takes any of the exception medications listed above, you MUST fill out the <u>Medication Exception Form</u> found online in your CampInTouch Account. Please refer to the General Health and Medication Information letter for more information.

### **HOW TO ORDER MEDICATIONS THROUGH CAMPMEDS:**

- 1). Go online to <a href="www.CampMeds.com">www.CampMeds.com</a> and register. Please print your registration confirmation! You may register BEFORE you have the prescriptions, and we encourage you to do so.
- 2). Obtain written prescriptions or Electronic prescriptions (E-scripts) from your doctor. All medications should be prescribed in 30-day increments. If your child attends camp for over 30 days, RXs must have a refill.
- 3). Written Prescriptions: you must complete the medication list page on the CampMeds website, then you must print this page and either fax, scan, or mail to CampMeds with written prescriptions. Make sure you write your Camper ID # on the top corner of prescriptions.
- 4). Electronic Prescriptions: you must complete the medication list page on the CampMeds website noting "E- Scripts to follow", then you must print this page and either fax, scan, or mail to CampMeds. Pharmacy details regarding Electronic prescribing (E-scripts) will be printed with your registration receipt. Make sure you write your Camper ID # on the top corner of prescriptions.
- 5). SEND PRESCRIPTIONS AND INSURANCE INFO TO CAMPMEDS: Be sure to send written prescriptions, registration receipt, and copy of front and back of insurance/prescription card to Camp Meds.

MAIL TO: CampMeds PO Box 550698 Ft. Lauderdale, Florida 33355-0698 PHONE: 954-577-0025

FAX: 954-839-9051 EMAIL: Info@campMeds.com

#### OTHER IMPORTANT INFORMATION:

<u>If your child is attending camp for 8 weeks and takes a Controlled Substance</u> law requires a new RX for each 30-day supply. Two separate 30-day RXs are required for Controlled Substances. Send all prescriptions together. We must receive the original RX or electronic prescription from your physician.

<u>Prescriptions are filled as written.</u> It is your responsibility to confirm that your doctor has written the prescription correctly (including the dose and how and when your child takes the medication).

Fees: There is a one-time registration fee for the entire summer which will be charged to your credit card immediately upon registration. \*\*Fees are per camper, not RX, and do not include the cost of medicine.

Fee for campers attending 2-WEEK SESSION - \$45 including shipping Fee for campers attending 4-WEEK SESSION - \$55 including shipping Fee for campers attending 8-WEEK SESSION - \$65 including shipping

If you are only filling medication that is NOT in pill form (liquids, inhalers etc.) there is a one-time fee of \$35 per camper to fill these medications.

YOU MUST ORDER MEDICATIONS: 30 Days Prior to Your Camper Start Date! A \$25 late fee will be charged to your credit card if any of the items above are received after deadlines.

Please be aware that your credit card will be charged any additional shipping cost for medication prescribed after your child's initial medication and/or refills have been sent to camp.

Email Notification: You are notified by email when CampMeds receives your online registration, when your prescriptions are received, and when meds are sent to camp. <u>Contact CampMeds if you do not receive a confirmation email within one week of sending prescriptions.</u>

Insurance/Prescription Meds: The CampMeds pharmacy accepts most insurance plans. They will verify your insurance upon registration and submit to your plan once camp begins. You are responsible for all co payments, deductibles, meds, and written prescriptions not covered by your insurance. \* If the pharmacy is not a provider for your insurance, we will notify you to arrange alternative plans. <u>All med charges will appear on your credit card statement from the Pharmacy</u> usually after your child returns home.

Over the Counter Items and Meds Not Covered by Insurance: Will be charged to your credit card by the Pharmacy.

Please refer to our website <a href="www.CampMeds.com">www.CampMeds.com</a> for registration and important details. For questions contact CampMeds at 954-577-0025 or <a href="mailto:info@CampMeds.com">info@CampMeds.com</a>.

Please review the attached "CampMeds Frequently Asked Questions".

# CampMeds Frequently Asked Questions

- 1. Do I need to re-register my child again if I registered during a previous summer?

  Yes, please login into your account and update the information for the upcoming summer.
- 2. What medications am I required to have CampMeds dispense?

ALL prescription and non-prescription medication and vitamins (both daily & as needed "PRN") Exceptions: Insulin, Growth Hormone Injections, Birth Control, Accutane, EpiPens and Auvi-Q.

-No Gummy Vitamins

Most camps stock common drugs such as Tylenol, Advil, Benadryl, etc. You do not need to have CampMeds dispense these typical items if they are only taken as needed. Check with camp to confirm the OTC meds they stock. If your camper takes herbal/specialty vitamins, please contact CampMeds to determine if they can be packaged.

- 3. How can I be sure that the medication will be packaged exactly the way my child takes them?
  - It is your responsibility to check that the prescription is written correctly. If the med is to be taken daily, the prescription should specify daily, with the time of day. If a prescription is written as "once a day" with no specific time, the medication will be packaged for the morning. If the med is taken only "as needed" (PRN), the prescription must be written to specify only "as needed".
- 4. Will the CampMeds pharmacy partner accept my insurance? If so, are all medications covered?

Our pharmacy partner is contracted with most insurance plans; however, until you submit your online registration form with complete insurance information, your plan cannot be verified for billing. We will contact you if our pharmacy partner is not a provider for your prescription plan.

We suggest you review the RX with your physician to confirm it is written exactly the way your camper takes the medication before sending it to CampMeds. If a new medication OR dose is prescribed, contact your prescription plan to confirm the medication and dose is covered for a 30 day supply.

If your insurance changes and the pharmacy has already sent medication to camp, you will be responsible for co-pays, deductibles, and prescriptions not covered if the pharmacy is not a provider for your plan. If you do have an insurance change, please fax/scan the updated insurance card as soon as possible to CampMeds.

If you do not follow these steps and your new insurance denies the charges, we reserve the right to charge your credit card for the full cost of medication. All credit card charges from the pharmacy will appear as a separate charge after your child returns from camp.

5. Will my co-pay be the same as the CampMeds pharmacy partner?

Our pharmacy partner will verify they are a provider for your insurance, but there is no way for them to determine your co-pays will be the same as you pay at your local pharmacy. Some insurance plans do charge higher co-pays depending on which pharmacy fills the meds. You can contact your plan to confirm medication co-pays via the CampMeds Pharmacy partner.

Please keep in mind that insurance plans change frequently, so it is a good idea to contact your prescription processor before forwarding your child's prescriptions to CampMeds.

6. What if I use a mail-order pharmacy or have a 90-day prescription plan?

Usually, our pharmacy can only dispense a 30-day supply of meds. You will be responsible for a 30-day co-pay determined by your insurance plan. After registering with CampMeds, we ask that you contact your member services to confirm the following: Your RX plan is NOT mandatory mail order for the meds we will dispense.

Your RX plan does not have any limitation on how many times you are allowed to fill outside your mail-order plan. What your 30-day co-pays will be for the meds.

We ask that you request a Vacation Override from your insurance company so our pharmacy can get paid when they submit to your insurance on the day camp begins. The camp start date will be the submitted fill date. You will then need to ask your physician to write a 30-day prescription to send to us. (with refill if applicable)

You will need to avoid refilling the med within 60 days of the camp start date, or you can request only the number of days needed until the start date of camp since that will be the date we will submit to your insurance. This will enable the pharmacy to process the medication thru your insurance when camp begins. If your plan does not allow you to get a 30-day prescription filled with our pharmacy, please email CampMeds.

7. Can you accept an Electronic prescription directly from the physician?

Yes, you will receive the e-prescribing information to give your physician when you complete the registration. All other paperwork (registration receipt and Med List Form) should be forwarded directly to CampMeds.

# **CampMeds Frequently Asked Questions**

8. What if my medication needs to be refilled while at camp?

Medication prescribed for "daily" is automatically refilled by our pharmacy and sent to camp for campers attending over 30 days. Prescriptions must be written with refills. (Except for Controlled Substances which require two separate 30-day RXs)

Refills will be billed 30 days after the initial billing.

Do NOT refill your child's medicine while at camp. This will cause your insurance to reject our pharmacy claim submitted for your child's medication, and you will be charged full price for meds dispensed.

Once your camper finishes any unused meds brought home from camp, along with any meds left at home prior to camp, you may then refill your child's medication. You will fall right back into your refill cycle!

9. How are "as needed" medication packaged?

CampMeds will package "as needed" (PRN) medicine separately from daily meds. Your child will go to the nurse for these medications when they need them and they will be refilled only if necessary. The camp nurse will contact CampMeds if a PRN med needs to be refilled. Unused meds will be sent home at the end of camp.

10. What if I need to fill a prescription for my child before camp starts?

You may refill your child's medication anytime before camp, if necessary. The pharmacy will not bill your insurance until camp begins, but, to help ensure that medications for camp will be covered by your plan, please have your insurance put in an "override" for the CampMeds pharmacy for the start date of camp which is when the claim will be submitted to your insurance.

11. I can only refill my child's medicine when it is down to their last pill. How can the pharmacy send the medication to camp before the refill is due?

The pharmacy will dispense the meds and send them to camp before your child's arrival, but will not submit them to your insurance until the day your child begins camp. If necessary, the pharmacy will resubmit the claim form on the appropriate date for reimbursement if a vacation override is not given for the camp start date.

12. Why do you dispense in 30-day increments, rather than dispense medication for the exact days of camp? Most insurance plans only reimburse for 30 days of meds/month, and you the insured, pay co-pay for each 30 day supply. When the RX is written for less than a 30 day supply, your co-pay will cost the same as a 30 day supply.

Refills should also be for the full 30 day supply, as unused meds are sent home from camp.

- 13. Will non-prescription medication cost the same as I pay at my pharmacy?

  The pharmacy is competitive in pricing but there is no way to know if you will pay a few dollars more or less.
- 14. Can half of a pill be packaged?

Yes.

- 15. My child takes a different dose of the same pill every other day. Can it be packaged that way? Yes.
- 16. Will the pharmacy dispense generic or brand?

Unless the prescription is written with the words "Brand Name Necessary," the pharmacy will dispense generic. It is your responsibility to confirm the prescription is written correctly.

17. What if my child takes a "controlled substance" such as Concerta or Adderall?

An original prescription is required if it is a paper prescription. For campers staying more than 30 days, an additional prescription is required. It is against the law for a "controlled substance" to be refilled. Please send a separate prescription for every 30 day supply. We can accept two separate 30-day prescriptions written for the same date or each with a different date, but they will only be dispensed one month at a time. Our pharmacies also accept electronic prescriptions for controlled substances.

18. What if my child is placed on a prescription or non-prescription daily medication after the deadline to register and submit prescriptions has passed?

CampMeds will always accommodate all campers at any time. You may need to send your child with a small supply of meds as back up and the \$25 late fee will apply.

19. What if my child requires a new medication while at camp?

Our pharmacy will always send out any additional medication and/or dose changes. You will be charged the shipping cost for any med change or if additional meds are ordered and sent to camp after your initial medication and/or refills have been sent.

20. When will the pharmacy charge me for my camper's medication?

Since our pharmacy partner will not submit to your insurance until camp begins, you may not receive a charge on your credit card until two months after your camper returns home.