

**Q: WHAT ARE THE CREDIT AND REFUND OPTIONS?**

**A: Option 1: Transfer your payment to summer 2021 & lock in 2020 pricing. This option will guarantee your space for next summer. This credit may also be used for any family member and for any of our programs (including family camp).**

**If you are able to select this option, we would truly appreciate it. It will significantly help with cash flow in the coming year and will help cover some of the many expenses that camp incurs throughout the year.**

*\*If you have paid more than the required deposit you may request a partial refund and partial credit.*

*\*If you enrolled in our CAP insurance program, we will also transfer that as a credit for CAP next summer.*

**Option 2: Refund all payments made.** We are committed to providing you with a 100% refund if you are not able to transfer your payment to next summer.

To select the option that is best for you log in to your [CampInTouch](#), click on Forms & Documents, and click on the Credit and Refund Form.

**Q: WHAT IF MY CAMPER IS GRADUATING CAMP THIS YEAR (entering 10th grade) OR A CIT (entering 11th grade in the fall)?**

**A: WE WILL** accommodate any graduating seniors and CITs who want to attend. In the event camp does not open, we will take time to come up with a thoughtful plan to provide an opportunity for campers to reunite at camp. CITS will be eligible to return next summer. When you log in to your CampInTouch account and fill out the Credit and Refund form there is a place to indicate if you are interested in the 2nd session.

**Q: WHY CAN'T YOU SPLIT THE 2ND SESSION SO THAT MORE CAMPERS CAN ATTEND?**

**A:** There is no guarantee that we will be able to run any 2nd session programs at this time. We know the recommendations from medical professionals and other state's guidelines are to limit the amount of coming and going and when possible have campers start and finish together. This will help minimize the risk of exposure to our camp staff. Having one start date allows us to implement a more solid testing protocol.

**Q. WHY ARE SOME CAMPS OPENING ON TIME OR NOT OPENING AT ALL?**

**A:** Many of these decisions are dictated by the state in which a camp operates. Camps must make the decision that is right for them based on their location, program, staffing ability, and their confidence in operating safely. The entire camp industry is navigating these very difficult

decisions together. Please understand that each camp is facing unique challenges and must make decisions that are best for them and on their own timeline.

**Q: WILL CAMP BE OFFERING VIRTUAL PROGRAMS? HOW CAN OUR FAMILY STAY CONNECTED TO CAMP?**

**A:** We will not be offering an official virtual camp program. However, we will continue to provide thoughtful and meaningful ways for our campers to stay connected throughout the summer and keep the spirit of camp strong. We encourage campers and parents to follow us on Instagram and Facebook to keep up to date on these virtual events.

**Q: WILL CAMP OPEN FOR SUMMER 2021?**

**A:** YES! And next summer will be the best one yet! We have been here for the past 85 summers and plan to be here for at least 86 more! We look forward to welcoming you back next summer.